

Our Target Audience

The Service Centre's offerings are aimed primarily at law enforcement agencies, advisory services, trade unions, occupational health and safety authorities, immigration authorities, employment agencies, job centres, state ministries, employers' associations and civil society organisations.

The National Action Plan against Labour Exploitation and Forced Labour

Since the Service Centre was established, significantly more institutions have begun addressing these issues, and the need for information and support has increased considerably. This demand is expected to increase further following the adoption of the German Federal Government's National Action Plan against Labour Exploitation and Forced Labour in February 2025.

The Service Centre responds to this need through its role as a centre of expertise and a bridge builder supporting collaboration among all relevant stakeholders.



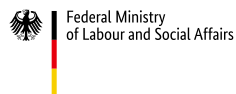
Contact

Service Centre against Labour Exploitation,
Forced Labour and Human Trafficking
Arbeit und Leben Berlin-Brandenburg gGmbH
Lorenzweg 5 | 12099 Berlin
Phone: +49 30 5130 192-75
info@servicestelle-gegen-zwangsarbeit.de
www.servicestelle-gegen-zwangsarbeit.de

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Service Centre against Labour Exploitation, Forced Labour and Human Trafficking

With support from the:



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by the German Bundestag

**Arbeit und
Leben**
BERLIN-
BRANDENBURG

Service Centre
against Labour Exploitation,
Forced Labour
and Human Trafficking

What is it about?

Labour exploitation, forced labour and human trafficking occur in Germany too. The low number of police investigations contrasts sharply with much higher estimates.

The International Labour Organization estimates that 17.3 million people worldwide are subjected to forced labour in the private sector (ILO, 2022). Forced labour occurs in many industries, for example in construction, hospitality, care work, cleaning, logistics and agriculture. In Germany, victims are rarely identified as such and therefore do not receive the support and assistance to which they are legally entitled.

This is why it is crucial to develop the necessary knowledge and to establish or expand effective structures for advising and supporting victims, as well as for prosecuting perpetrators.



About us

The Service Centre against Labour Exploitation, Forced Labour and Human Trafficking was established in 2017 by the Federal Ministry of Labour and Social Affairs (BMAS). The Service Centre is run by Arbeit und Leben Berlin-Brandenburg gGmbH.

What We Do

Promoting and building networks

The Service Centre's main focus is on networking. It contributes to establishing and expanding collaborative structures against labour exploitation, forced labour and human trafficking throughout Germany, thereby strengthening expertise within the competent institutions. It also promotes knowledge and awareness of exploitative working conditions and situations of coercion at federal, state and municipal levels.



See overview by federal state:
www.servicestelle-gegen-zwangsarbeit.de/bundesland-uebersicht

Documentation

The Service Centre compiles and documents state-specific regulations and activities relating to labour exploitation, forced labour and human trafficking.

Training courses

We offer needs-based and free training courses, both in person and online, for various professional groups in order to strengthen stakeholders' capacity for action. Our training programme is available nationwide.

Using case studies and group work, participants develop the skills needed to identify cases of labour exploitation, forced labour and human trafficking in their field of work and discuss possible courses of action.

Please feel free to contact us if you are interested in a training course.

Practical resources

We develop and provide practical resources and subject-specific publications, such as indicator lists to help identify coercive situations in the workplace, or leaflets that can be distributed to potentially affected individuals.

Materials can be ordered from us free of charge.



See practical resources:
www.servicestelle-gegen-zwangsarbeit.de/arbeitshilfen/praxismaterialien